

Taleo Job Application Platform

Computer Setting Recommendations

INTERNET BROWSER RECOMMENDATIONS

- Taleo works on Microsoft Edge Chromium, Google Chrome and/or Firefox.
 - Taleo does not work on Internet Explorer (IE) or Edge (legacy).
- If you are encountering performance issues or an error, clear your browser cache and cookies.
 - An easy way to do that is using the keystroke Shift+Ctrl+Delete.
 - Be sure to first log out of Taleo, then clear the browser cache and cookies, and then log back in.
 - Alternatively, using the Incognito, New Private Window, or New InPrivate Window options will limit/eliminate browsing history, cookies, site data and any information submitted on forms.
- Add ***.taleo.net** and ***.oracle.com** as trusted sites on your browser.
- Internet browser toolbar add-ons/extensions can cause performance degradation.
- Verify that installed browser add-ons/extensions do not interfere with the Taleo application. You can temporarily disable add-ons and plug-ins:
 - In either Chrome or Edge:
 - Step 1. In the upper right corner, locate and click on the three-dot menu icon.
 - Step 2. Click on “More Tools” and then “Extensions.”
 - Step 3. Next to each extension, there will be a toggle switch where you can disable the extension (blue is enabled, grey is disabled).
 - In Firefox:
 - Step 1. In the upper right corner, locate the three-line menu (hamburger icon) and click on it.
 - Step 2. Click on “Add-ons.”
 - Step 3. Under “Manage Your Extensions,” slide the toggle switch to disable the add-on (blue is enabled, grey is disabled).

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CHECK OPERATING SYSTEM TASK MANAGER

- Low performance may be due to the number of applications being run simultaneously.
 - For a Windows operating system:
 - Step 1. Hold down the Ctrl+Alt+Delete buttons, or type “Task Manager” in the Windows Search option.
 - Step 2. Disable any non-essential applications.
 - Step 3. Remove any toolbars that have been downloaded (i.e., listed as add-ons or extensions).

CHECK INTERNET CONNECTION

- Verify the ethernet (wired) or Wi-Fi (wireless) connection and, if needed, find a connection trouble-shooting guide.
- To check the status of your internet connection, follow this path on your Windows operating system: Windows > Search > Network > Status.
- We do not encourage or recommend using both ethernet and WiFi internet connections at the same time. This can create slowness in the data transmission speeds.

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